QUALITY POLICY STATEMENT

The principle aims and objectives of Lagham Ltd are to assure that the services provided to the customer are maintained at the highest levels of satisfaction and contractual obligations at all times.

The Company operates a Quality Management System (QMS) that's purpose is to maintain sound quality assurance practices within the company and that aims to meet the requirements of BS EN ISO 9001:2008.

The company and its management team is committed to be responsible in areas of quality, safety, environmental, training, equality, development and welfare of their employees and encourage their participation in continuous improvement for a sustainable future.

To achieve the above goals, the management team has an ongoing commitment to:

- Establishing and maintain the quality policy and its objectives.
- Warrant that customer requests and expectations are understood and completed through contract review with an aim of achieving satisfaction for all.
- Provide all necessary training, resources for the task being performed.
- Communicate the importance of meeting and where possible exceeding customer requirements and expectations whist meeting all statutory and regulatory requirements applicable to the task undertaken by the company.
- Regularly review the quality policy, objectives and audit results in order to monitor and measure the effectiveness of the QMS and its sustainability and effectiveness.

The quality management system is communicated through the company's quality manual and procedures so that:

- The company complies with all relevant statutory and regulatory requirements.
- All understand the requirements of the quality policy and comply with all company procedures.
- As part of the monitoring process of its quality performance it implements improvements as appropriate.
- A copy of the quality policy is made available to all staff members and is prominently displayed in the office.
- To communicate the effectiveness of the QMS management reviews or extracts of are provided to members of the company in accordance with their roles and responsibilities.

Signed on behalf of the company

Date 15# January 2013

Mr K D Brown Managing Director Lagham Limited